

Harness the power of cloud communications

# **B&B Hosted Voice**

## The Last Business Communications Solution You'll Ever Need

Picking a business communications system can be a challenge. As soon as it's installed, your organization's outgrown it or new, must-have capabilities come to market. It's hard to keep up. We deliver a carrier-class communications solution "as a service" from the cloud. There's no system to install, so you can add seats or functionality on-demand.

## Flexible & Future-Proof

### **COMPARED TO ON-PREMISES PHONE SYSTEMS**

- Focus on Your Business
  We take care of the details phones, installation, training and ongoing service so you can focus on your business.
- Right-size Your Costs

  Buy only what you need on a flat rate per phone, per month.

  As your business requirements change you can add or remove services as needed.
- **Enjoy Enterprise-Class Features**Get powerful features, such as direct inward dialing, CRM integration, unified communications, team and video collaboration, emergency call notification and more.
- Never Miss a Call
  Even if there's a power outage or natural disaster at your office, you can automatically reroute calls to another location or phone number, so you'll never miss a call.
- Unprecedented Call Control
  Web-based CommPortal gives users and administrators the power to manage call routing and other preferences.
- Enable Remote Employees
  Supporting a distributed workforce is easy. You can put a phone anywhere with an Internet connection and it will integrate seamlessly with our cloud-based platform.

- Mobilize Your Business
  With our mobility package, your employees can use our Hosted PBX features from their smartphones, tablets, laptops or other mobile devices.
  - Unified Communications Integrate voice, video, presence, instant messaging and email into a single platform with Accession Communicator for desktop or mobile devices.





## Phones & Features to Fit Your Needs

Our hosted communications solution Has the flexibility to support all types of work and workers. Choose from full-featured IP desktop phones, wireless handsets and conferencing systems. If desired, pair with our Accession UC softphone for desktop or mobile devices.









Yealink Optima **HD IP Conference Phones** 



**Accession Communicator Desktop Softphone** 



**Accession Communicator Mobile Application** 

#### **ENTERPRISE-CLASS CAPABILITIES AT AFFORDABLE RATES**

#### **Standard Features**

- **Direct Inward Dialing**
- Voice Mail & Unified Messaging
- Find-Me, Follow-Me
- Simultaneous Ring
- Multi-line Hunt Groups
- Call Paging & Intercom
- **Automated Attendant**

- Time-of-day Routing
- Caller ID Name & Number
- Unavailable Call Forwarding
- Disaster Routing
- **Emergency Call Notification**
- More than 60 Features
- Plus Many More

#### **Optional Features**

- ACD & Contact Center
- Team, Web & Video Collaboration
- Call Recording
- Hosted Fax
- Toll-free Service

### **COMMPORTAL DASHBOARD TO CONTROL YOUR COMMUNICATIONS**



#### CommPortal enables users to view and manage:

- Lines, Status & Presence
- Devices
- Message Settings
- · Hunt Group Status
- · Find-Me, Follow-Me
- · Simultaneous Ringing
- · Call History
- More

#### CommPortal enables admins to manage:

- Users Passwords & PINs
- Multi-Line Hunt Groups
- Phone Profiles
- Music On Hold
- · Auto Attendant Settings
- · Company Call Logs
- · Emergency Call Notification
- More

#### FOR MORE INFORMATION



